

PKI User Guide

How do I get my Tam service?

To get your Tam service you may choose from the following options:

- Via your identity card.
- Via your mobile SIM card.

Note:

- You will get Tam service for free on your ID card.
- For Mobile you need to replace your SIM card to be PKI supported in Omantel or Ooredoo outlets with the normal price of the SIM.

How to activate Tam on your ID card?

Activate your ID card in two simple steps:

Step 1:

- Make sure your eID Card is issued on the 14of July 2013 or later.
- *If issued before, please visit Directorate General of Civil Status TO RENEW.
- For citizens, if your ID card expires on 14 July 2018, and later, then it has PKI digital certificates and there is no need to replace it.
- For residents, if your ID card expires on 14 July 2015, then it has PKI digital certificates and there is no need to replace it.

Step 2:

- Please visit nearest Directorate General of Civil Status to activate your ID card. Check available <http://oman.om/wps/portal/index/tam?lang=en>
- During Activation, you will be asked to enter 6(digits) for personal Identification number (PIN).
- You are asked to confirm the code again.
- *Please note: ID activation does NOT send an SMS confirming success or containing the PIN code.
- *Please DO NOT SHARE YOUR PIN CODE WITH OTHERS for your own security which is protected by the Omani Electronic Transaction Law.

For more information please visit: <http://www.ita.gov.om/PKI> Or call the free toll number: 80077777 , or send email to : ndccservices@ita.gov.om

How to activate Tam on your SIM card?

PRE-REQUESTS: -

1. Your ID card should be activated to know more please refer to How to activate Tam on your SIM card?
2. Your SIM card should be PKI supported, if not please replace it from Omantel/Ooredoo.
3. Your SIM card MUST be registered with your name.
4. You need a card reader.
5. Your browser should support SConnect to know more Please visit <http://www.sconnect.com/faqs/#compatibility> website to check the compatibility of your browser and operating system.

Activation Steps:

Step 1: - Visit <https://omanportal.gov.om/tam> and choose Tam services.

- Choose Mobile PKI Activation.
- Enter your Phone Number and choose your telecommunication company (Omantel / Ooredoo) then press submit.

Step 2:

- For the first time only, a new window will appear asking you to download SConnect plugin.
- Click on accept and install then run the file.
- On the same window, you will be asked to insert your PKI ID card on the card reader.

Step 3: - Enter your PIN number (6 digits).

- Insert your PKI ID card.

Step 4:

- On your mobile, you will receive messages then you will be asked to enter a PIN number (6 digits).
- You will enter a PIN number six times, to ensure protection of your personal identity.
- PLEASE DO NOT SHARE YOUR PIN NUMBER WITH OTHERS.

- Finally you will receive a message “Your mobile PKI is activated successfully”.